

Diploma of

# Leadership and Management

BSB50420 / 104204A



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# BSB50420 - Diploma of Leadership and Management

Duration: 60 Weeks

## Qualification Overview

This qualification reflects the role of individuals who apply knowledge, practical skills and experience in leadership and management across a range of enterprise and industry contexts.

Individuals at this level display initiative and judgement in planning, organising, implementing and monitoring their own workload and the workload of others. They use communication skills to support individuals and teams to meet organisational or enterprise requirements.

They may plan, design, apply and evaluate solutions to unpredictable problems, and identify, analyse and synthesise information from a variety of sources.

## Course & Structure

The course is delivered over 2 days per week and is made up of the following 12 units:

- BSBCMM511** - Communicate with influence
- BSBTWK502** - Manage team effectiveness
- BSBLDR523** - Lead and manage effective workplace relationships
- BSBSTR502** - Facilitate continuous improvement
- BSBPEF502** - Develop and use emotional intelligence
- BSBSUS511** - Develop workplace policies and procedures for sustainability
- BSBOPS504** - Manage business risk
- BSBOPS502** - Manage business operational plans
- BSBCRT511** - Develop critical thinking in others
- BSBMKG433** - Undertake marketing activities
- BSBLDR522** - Manage people performance
- BSBPEF402** - Develop personal work priorities